

"For Little Noses"

**INFORMATION SHEET #013**

**Trouble Shooting Chart – SNOTTY TOO**

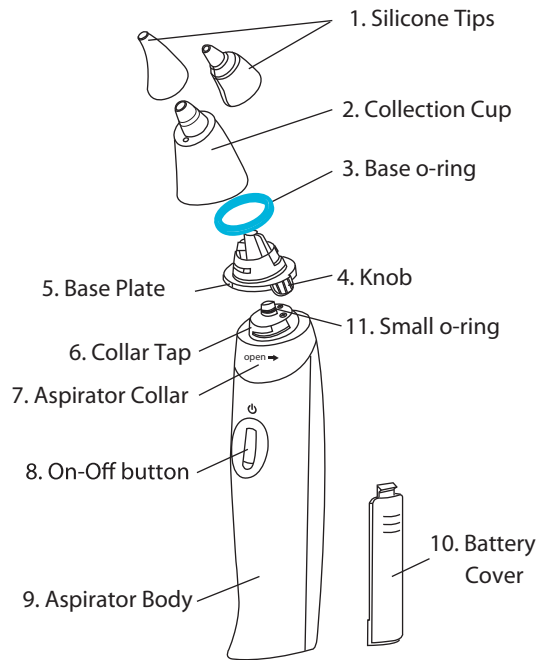
The below chart has been created to streamline trouble shooting procedures and enable better understanding of the functionality of SNOTTY TOO.

PROBLEM	CAUSE	REMEDY
1. Aspirator not starting	Flat Battery	Replace batteries
	Wet Battery	Dry for 24h. * Note SNOTTY TOO is not water proof
	Batteries installed incorrectly	Install batteries properly
2. Low suction at collar tap (6)	Aspirator has not been cleaned properly	Clean aspirator as per user manual
	If cleaned as per above and still not working	Return for warranty assessment
3. Low suction (at base plate side hole)	Base plate not attached properly	Twist plate until lines align on top of aspirator
	Small o-ring not sealing	Adjust or replace small o-ring (11)
4. Low suction (at collection cup tip – WITH or WITHOUT silicone tip)	If nozzle is REMOVED and suction is same strength as at base plate side hole	The aspirator is functional. The small hole size at tip of nozzle reduces the suction sensation.
	If nozzle is REMOVED and there is NO suction	Check or replace o-ring (3)

## Part Names

- |                     |                   |
|---------------------|-------------------|
| 1. Silicone Tips    | 8. ON-OFF button  |
| 2. Collection cup   | 9. Aspirator Body |
| 3. Base o-ring      | 10. Battery Cover |
| 4. Knob             | 11. Small o-ring  |
| 5. Base Plate       |                   |
| 6. Collar Tap       |                   |
| 7. Aspirator Collar |                   |

## Parts Description



Note the important locations of the o-rings:

- 3. Base o-ring**
- 11. Small o-ring**

The **base o-ring (3)** is the part of the aspirator mostly susceptible to leakage through damage or inappropriate assembly.

Crucial assembly points are:

1. That **base plate (5)** is fully locked onto the **collar tap (6)** by turning **clockwise** to align top lines
2. That **small o-ring (11)** AND **base o-ring (3)** are not damaged
3. That the **collection cup (2)** is FULLY locked by twisting collection cup **counter-clockwise**  
While the aspirator, or o-ring, is new you may have difficulties twisting the collection cup sufficiently, please lube the o-ring with water to ease the assembly.

## OTHER

**Please refer to user manual for additional information and care instructions.**